

1PASSWORD LIST OF SUB-PROCESSORS (EFFECTIVE APRIL 30, 2025¹)

To support the delivery of the 1Password Services, 1Password uses Sub-Processors that may store and process personal data of 1Password's Customers. This page provides important information about the identity, location, and role of our Sub-Processors.

1PASSWORD AFFILIATES

Entity Name	Location
Kolide, Inc.	USA
Trelica, Ltd.	United Kingdom

INFRASTRUCTURE PROVIDERS

Entity Name	Applicable Services	Processing Location
Amazon Web Services, Inc.	All Products	Canada ² , EU, USA

THIRD-PARTY SUB-PROCESSORS

Entity Name	Applicable Services	Activity	Location
Aha.io	Trelica by 1Password	Customer feedback	USA
Ada Support Inc.	All Products	Customer support	Canada, USA
Adobe, Inc. (Marketo)	All Products	Communications	USA
Datadog, Inc.	All Products	Cloud monitoring	USA
Functional Software, Inc. (Sentry)	All Products	Bug/error reporting	USA
Google LLC (GA)	All Products	Product analytics	USA
Iterable, Inc.	All Products	Product emails	USA
Microsoft Ireland Operations Ltd	Trelica by 1Password	Cloud storage	EU, UK, USA
Postmark, Inc.	All Products	Customer support	USA
Salesforce Canada Corporation	All Products	CRM	Canada
Stripe, Inc.	All Products	Payments	USA
Twilio, Inc (SendGrid)	Trelica by 1Password	Product emails	USA
Webgroup Media LLC (Cerb.ai)	All Products	Customer support	USA
ZenDesk, Inc.	EPM, Trelica by 1Password	Customer Support	EU ³ , USA

¹ The subprocessor list has been updated to include Sub-Processors associated with the Trelica acquisition. No other additions or deletions have been made to the list for existing services provided by 1Password.

² For EPM services, the location for this Sub-Processor will depend on the region chosen for your 1Password account, with the exception of when using item sharing, which will be temporarily hosted in the EU by default as long as the item share lasts. Trelica by 1Password services are hosted in the EU or the US depending on the region chosen by the account owner during sign up.

³ The location for this Sub-Processor is defaulted to the US, except for Trelica by 1Password services made prior to 2025, which are hosted in the EU region.